

Institute of Hotel Management, Gwalior Online Fees Payment System.

The Institute of Hotel Management Gwalior Online Fees Payment System for IHM, Gwalior students only. Through the facility a student can pay all fees and charges to the institute including Hostel charges if applicable.

Payments can also make by students Parents / Guardian/ Sponsors etc.

To avail this facility the student / parents must have a valued Net Banking Account with any of the Authorised Bank. The transaction charges, if any for the payment is being borne by the Institute any other charges like Internet Banking transactions and any other mode Debit/ Credit Card the convenience charges / transaction charges at the users end should be borne by the User only.

Students are responsible for the Unique ID they provide to IHM Gwalior for Online Fees transaction to attribute the payment to their account.

TERMS AND CONDITIONS.

- a) For Online-Payments, the Terms and Conditions contained herein shall apply to any persons ("Users") using the service of Institute of Hotel Management, Gwalior for making all Fees payments through this online payment Gateway Service ("Service") offered on website ie. www.ihmgwalior.net in Each User is therefore deemed to have read and accepted these terms and conditions.

Privacy Policy Institute of Hotel Management, Gwalior respects the privacy of the Individuals who access the information and use the service provided through them. Individually identifiable information about the User is not wilfully disclosed to any third party without first receiving the User's permission, as covered in this Privacy Policy. This Privacy Policy describes Institute of Hotel Management, Gwalior treatment of personally identifiable information that the Institute of Hotel Management, Gwalior collects when User is on the IHM Gwalior's website. IHM Gwalior does not collect any unique information about the User (such as Users Name, email address, age and gender etc.) except when the User specifically and knowingly provide such information on the website like any business interested in offering the highest quality of service to clients. IHM, Gwalior may, from time to time, send email, and other communications to the User tell them about the various services, features, functionality and content offered by IHM, Gwalior website or seek voluntarily information from you.

Please be aware, however, that the Institute of Hotel Management, Gwalior will release specific personal information about the User if required to do so in the following circumstances.

In order to comply with any valid legal process such as a search warrant, statute, or court order, or

If any of User's actions on IHM, Gwalior's website violate the Terms of service or any of IHM, Gwalior guidelines for specific service, or

To protect or defend the IHM, Gwalior, Please be aware, however, that IHM, Gwalior will release specific personal information's about the User if required to do so in the following circumstances.

Legal rights or property, the IHM, Gwalior, site or IHM Gwalior Users: or

The description of courses is as available on Institute's website www.ihmgwalior.net and fees details on IHM Gwalior.

All fees quoted are in India Rupees. IHM Gwalior reserves the right to change the fees as per National Council for Hotel Management, Noida and / or BOG of IHM Gwalior's directions.

Your payment will normally reach IHM Gwalior or Oriental Bank of Commerce IHM Branch, Gwalior current account with in two – three working days.

- b) IHM Gwalior is not responsible for any delay in receipt of fees payment due to incorrect account number or incorrect personal details entered by the User. The IHM Gwalior also cannot accept liability if payment is refused or declined by the credit / Debit card supplier for any reason.
- c) In no event will the IHM, Gwalior be liable for any damages whatsoever arising out of the use: inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

These Terms and Conditions constitute the entire agreement between the User and IHM Gwalior. The terms and conditions supersede all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the User and IHM Gwalior a pretended version of these Terms and Conditions and of any notice given in electronic form shall be admissible in Judicial or administrative proceedings based upon or relating to these Terms and Conditions as other business documents and records originally generated and maintained in printed form.

The entries in the books of Institute of Hotel Management Gwalior and or the Payment Service Providers kept in the ordinary course of business of IHM, Gwalior and or the Payment Service Providers with regard to transactions covered under these Terms and Conditions and matters therein appearing shall be binding on the User and shall be conclusive proof of the genuineness and accuracy of the transaction.

REFUND POLICY.

Refunds, if applicable, at the discretion of the Management, will only be made to the Internet Banking, Debit / Credit Card used for the original transaction. For the

avoidance of doubt nothing in this policy shall require the IHM, Gwalior to refund the fees (or part thereof) unless such fees (or part thereof)have previously been paid. In these Terms and Conditions, the Term “Charge Back” shall mean approved and settled Credit Card or Net Banking purchase transaction (s) which are any time refused, debited or charges back to merchant account (and shall also include similar debits to Payment Service Providers’ accounts, if any) by the acquiring bank or credit card company for any reason whatsoever, together with bank or credit card company for any reason whatsoever, together with the bank fees, penalties and other charges incidental thereto.

SERVICE PROVIDER

The IHM, Gwalior is not directly involved in the online payment but through Service Provider (Pay through Oriental Bank of Commerce)

In the event that the student does not receive confirmation within 07 days of making payment it is the responsibility of the student to check with IHM, Gwalior that payment has been accepted.

The students shall remain responsible for Fees until such time as the confirmation as referred to above is received from the IHM, Gwalior in relation to each of these and any outstanding amounts owed to the IHM Gwalior.

WEBSITE DETAILS.

Please note that IHM, Gwalior holds no responsibility for incorrect or no longer correct statements, quotes or descriptions and thereby excluded liability for any losses resulting from such wrong information.

Further, IHM, Gwalior has every right to bring about legal action on students who misuse /alter/ reproduce the content/ information available on the website.

DATA PRIVACY POLICY

The IHM, Gwalior ensures that data privacy policy as per Government norms prevalent from time to time.

CANCELLATION POLICY

Server Slow Down / Session Time out: In case the website or Payment Service Provider’s webpage, that is linked to website, is expressing any server related issues like ‘slow down’ or ‘session time out’ the User shall, before initiating the second payment check whether His / Her Bank account has been debited or not and accordingly resort to one of the following points.

In case the Bank Account appears to be debited, ensure that He / She does not make payment twice and immediately thereafter contact IHM, Gwalior via e-mail or any other mode of contact as provided by IHM, Gwalior to confirm payment.

In case the Bank Account is not debited, the user may initiate a fresh transaction to make payment.

User's personal information and correspondence when the User happens to share a computer with someone else or is using a computer in a public place like a library or internet cafe.

Contact Details

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accihmgwl@gmail.com

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